



SURGE **BT**  
**BLUETOOTH** HEADPHONES

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User Guide



# WARNING

## KEEP THE USB CHARGING PORT CLOSED

This instrument conforms to a water-seal rating of IPX7, which ensures the instrument will show no adverse damage even if exposed to water splashing from any direction. However, the instrument is not water-proof if the USB port cover is left open.

Listening to music at very high levels for extended periods of time can damage one's hearing. Adjust volume before inserting the ear pieces into your ears to protect them against sudden bursts of sound.

## ATTENTION:

Bluetooth connection does not work underwater. Bluetooth need to be above surface to operate. Connections range on land is ~30ft / 10m.

H2O Audio speakers use special patented waterproofing technology that may require the speakers to be equalized from time to time.

If you are experiencing less than optimal sound; speaker sound is muted, crackling or distorted, it is most likely due to the pressure that is preventing the speaker from operating normally. This can happen after air shipments or due to ambient temperature changes. Equalizing the pressure will get your speakers to sound normal.

### HOW TO EQUALIZE THE SPEAKERS:

Before use, play loud/full volume music through the speakers and let the music play for a while (+30min). This will slowly help equalize the speakers. To expedite, you can gently suck and blow air into the speaker which will reset the membrane.

### SOUND ISSUES AFTER USE:

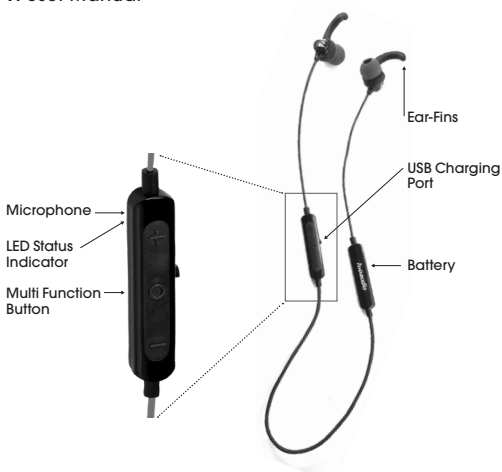
There is possibility that you have trapped water between the speaker and the earplug. Solution: Tap the speakers and try to get the drop of water out. Also gently blowing into the speaker might help. Once the water dries up - it should sound normal.

**If you have any issues, please contact us at:**

[support@h2oaudio.com](mailto:support@h2oaudio.com)

# INSIDE THE BOX

1. Surge BT Bluetooth headset (H2O Audio SG8-BT)
2. USB charging cable
3. Earplugs noise canceling tips (SX, S, M, L, XL)
4. Tree plugs (S, M, L)
5. Ear-Fins (S, M, L)
6. H2O Audio Case
7. User Manual



## MFB OPERATION:

- Power ON Press & hold the MFB key for 3 seconds — *you will hear a power up tone*
- Power OFF Press & hold the MFB key for 3 seconds — *you will hear a power off tone*
- Pairing Mode Press & hold the MFB key for 8 seconds
- Answer Call Press the MFB key once
- End call Press the MFB key once
- Reject call Press & hold the MFB key for 1 second
- Pause/Play Press the MFB key once
- Volume up/down Press the + / - controls
- Skip Track: Press and hold + / - controls

# QUICK START GUIDE:

## 1. CHARGING

The Surge BT headset comes with a built-in rechargeable battery. It is recommended to charge the battery fully before using it for the first time.

- Plug the USB side of cable to the USB port of PC or into a USB power charger.
- Plug-in the other side (micro USB plug) to the USB Charging Port on the headset.

## 2. PAIRING A BLUETOOTH DEVICE (like mobile phone)

"Pairing" means creating a connection between two or more Bluetooth devices. The Surge BT must be paired before it can communicate with a smartphone. Pairing identification is stored for later use, and the devices will automatically recognize each other the next time they are connected.

- 1) Keep your Surge BT and Bluetooth device within 3 feet (1 meter) of each other when pairing;
- 2) Make sure the Surge BT headset is turned OFF. Then, press and hold the MFB for approximately 8 seconds until the LED lights red and blue start flashing rapidly (pairing mode);
- 3) Initiate the Bluetooth search function in your mobile phone. Please refer to the user's manual for your mobile phone for more information.
  - a) In your mobile phone Bluetooth settings, you should see a list of available Bluetooth devices. If so, select H2O Audio SG8-BT from the list.
  - b) If prompted by your mobile (or Bluetooth device), enter password or PIN No: "0000"
- 4) After successful 'pairing' connection, the blue LED light will flash every 2 seconds.

After pairing with your Surge BT, start your device's media player and the music will begin playing on your headset.

# QUICK START GUIDE: continued

## 3. PLAYING AUDIO

Select the audio player on your source device & select play via H2O Audio SG8-BT.

The audio will automatically start streaming to the headset.

Press MFB once to PAUSE audio & again to PLAY audio.

Adjust volume level by pressing Volume UP key or Volume DOWN key.

Skip Track press and hold Volume UP key or Volume DOWN key.

## 4. TROUBLESHOOTING

### Problem 1

Mobile phone can't find the Bluetooth headphone.

#### Solution:

- 1) Confirm that both devices are in 'pairing' mode:
  - a) Make sure the headset is turned ON and in 'pairing' state (This occurs when the LED red and blue lights flash rapidly).
  - b) Follow the instructions on your mobile (or Bluetooth device) to make sure it's in 'pairing' mode.
- 2) If 'pairing' is not accomplished, please restart your mobile phone and Bluetooth headphone.

**NOTE:** When the headset is paired, the blue LED light will flash every 2 seconds.

### Problem 2

After connecting the Bluetooth headphone with your mobile phone, it gets disconnected frequently or makes lots of noise (static).

#### Solutions:

- 1) Make sure the Bluetooth headphone is fully charged (if battery is low, Bluetooth connection is weak).
- 2) Please remove any physical obstructions (walls, columns, doors, etc.) to allow clear visibility between the 2 paired devices.
- 3) Try minimizing the number of other wireless devices (wireless Internet routers, modems, cordless handsets, etc.) nearby to reduce interference. If needed, try going into a separate room with the headset and your phone (or any other Bluetooth paired device).

# QUICK START GUIDE: continued

## Problem 3

The Bluetooth headphone has been connected, but you can't listen to the music.

Solutions:

- 1) Make sure the volume (+) is high enough by adjusting the volume control on your headset and also on your mobile phone (or paired Bluetooth device), if available.
- 2) Some mobile phones do not support stereo Bluetooth signals. If problem continues, please try pairing your Bluetooth headphone with another mobile to make sure your headset is working properly.
- 3) Check the Bluetooth settings on your mobile phone to make sure it's paired and set to 'hands-free' mode.

## Problem 4

What's the Bluetooth pairing password?

### Solution:

Most mobile phones today enter the password automatically, however some may require manual entry. If so, the password is '0000'.

## Problem 5

The red light is not ON when charging

### Solution:

Please allow up to 30 minutes for the red light to turn ON. This may happen if you haven't used your headset in a long time.

## SPECIFICATIONS

- Bluetooth version: V4.1+EDR
- Chipset: CSR 8645
- Frequency range: 2.4 - 2.483 GHz
- Operation range: 30 feet (10 meters)
- Talk/Music play time: About 7-8h
- Standby time: About 200 hours
- Charging time: About 2 hours
- Built-in rechargeable 100mAh lithium-ion polymer battery

## WARRANTY

H2O Audio warrants all its products to be free of defects of material and workmanship for a period of one (1) year from the date of shipment.

Visit <https://h2oaudio.com> for more information and support on this product or email us at [support@h2oaudio.com](mailto:support@h2oaudio.com)